

UnitedHealthcare Community Plan of New York

Specialty Drug Network

April 1, 2013

If you are currently getting your specialty pharmacy medications from a specialty pharmacy, you don't need to do anything.

Beginning April 1, 2013, members of UnitedHealthcare Community Plan of New York have 2 choices for getting their specialty medicines.

Members can get these medications filled from their local pharmacy. The pharmacy just needs to give us a call on your behalf, at member services 1-800-493-4647 to let UnitedHealthcare know they are filling your specialty medication prescription.

Or, members can choose to use our specialty pharmacy service. If you choose to use our specialty pharmacy service, your medications will be delivered to your home or to your doctor. You will be contacted by someone from the specialty pharmacy to arrange delivery at your convenience.

Specialty pharmacy medications are used to treat conditions such as multiple sclerosis, growth hormone deficiency, rheumatoid arthritis, and cancer.

Your doctor needs to call for authorization for these medications. Once your medicine has been approved, you can choose to pick up the medicine at your pharmacy or have it delivered by a specialty pharmacy.

As always it is our pleasure to assist you in getting the medications that you need. If you have any questions, please call member services at 1-800-493-4647 (TTY/TDD 711).