

Your Integrated Member Handbook has been updated

Page 32 - Dental Care Services

We have added a new limitation to your dental care services.

Limitations: For eligible members age 21 and older added dental benefits are available.

Who to contact: For information on program and services for members under age 21, please call:

DentaQuest

1-800-685-0143 TTY: 1-800-466-7566 Available Monday–Friday, 7 a.m.–7 p.m. www.DentaQuest.com

MCNA Dental

1-855-702-6262 TTY: 1-800-846-5277 Available Monday–Friday, 7 a.m.–7 p.m. www.mcnala.net

Page 34 - Voluntary Sterilization

We have added a new benefit for Voluntary Sterilization.

Benefit: Voluntary Sterilization

Services included: The federal government requires states to cover sterilization when certain conditions are met. This is to protect against practices that had historically forced sterilizations upon marginalized groups. Protections against these practices include requiring signature of an informed consent form at least 30 days prior to a procedure.

Limitations: Covered for members age 21 and older with signed federal sterilization consent form. At least 30 but not more than 180 days must pass between the date of your signature and the procedure.

Who to contact: Contact your PCP. Members are welcome to choose a family planning provider without a need for a referral.