

Member Newsletter

Quality is Our Business

Because you and your health are important to us, United Healthcare (UHC) Community Plan takes every effort to ensure you and your family receives high quality health care from our primary and specialty healthcare providers. We monitor and report our findings on specific areas of health like managing chronic conditions such as diabetes, asthma, high blood pressure or preventive screening services such as breast exams or immunizations for your children. Our Quality Team make calls and send reminder letters to assist you with making and keeping your provider appointment. We also monitor our healthcare providers to make sure you can get a timely appointment.

Additionally, we use an outside contracted vendor to assist members with scheduling their provider appointments including telemedicine appointments as well as with transportation if that is needed to keep an on-site appointment .

In 2024, UHC will focus on specific preventive health areas:

- Well Care Visits for children and adolescents
- Immunizations for Adolescents
- Breast and Cervical Cancer Screening
- Timeliness of Prenatal Care and Postpartum Care Visits

UnitedHealthcare = Helping People Live Healthier Lives