



THE KEY TO A GOOD LIFE IS A GREAT PLAN

HealthTALK



Did you know?

Skin cancer is diagnosed more than all other types of cancer combined. Ultraviolet (UV) light is the main cause of skin cancer. UV light comes from sunlight and tanning beds. Using sunscreen, covering up, and avoiding tanning beds can help prevent skin cancer.

Health4Me

Your health in your hands

UnitedHealthcare Health4Me™ is a mobile app to easily access your health plan information. It's built to be your go-to health care resource when you're on the go.

- Find nearby providers, hospitals and urgent care clinics.
- See your health plan benefits.
- Pull up your member ID card.
- Receive important benefit and health care notifications.
- View your Member Handbook.
- Connect with helpful professionals.



Get started. Open the app store on your iPhone or Google Play on your Android phone.

Download the app. Use your **myuhc.com** credentials to log in, or enter your member ID card information to register.

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United Health Group

UnitedHealthcare Community Plan
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Ridgeland, MS 39157

Members only

You can get important information about your health plan anytime at myuhc.com/CommunityPlan. At this secure site, you can view your ID card, find a provider, take a health assessment, learn about your benefits, and more. Register today and start getting more from your benefits. It's quick and easy:

1. Go to myuhc.com/CommunityPlan.
2. Click on Register Now. You will need your member ID card, or you can use your Social Security number and date of birth to register.
3. Follow the step-by-step instructions.



We care for you

Care management helps members get the services and care they need. It is available to all members. Care coordinators work with the health plan, members' physicians and outside agencies. Care management also helps people who have:



- physical disabilities
- complex health problems
- serious mental illness
- other special needs

We also have disease management programs. Members in these programs get reminders about their care. They help members with chronic illnesses such as:

- diabetes
- asthma
- COPD
- depression



Help is here. Call Member Services toll-free at **1-877-743-8731 (TTY 711)** to ask about programs that can help you or your family.



Under control

Tests for people with diabetes

If you are diabetic, you need to make your health a priority. It takes constant, careful monitoring to keep diabetes under control. Regular testing helps you see how you're doing. Have you gotten these tests recently?

A1c blood test: This lab test shows how well your blood sugar has been controlled over the last 2 to 3 months. It tells you how well your treatment is working. Get this test two to four times per year.

Heart disease: People with diabetes have double the risk of heart disease. Controlling your cholesterol and blood pressure can protect your heart. Get your cholesterol checked once a year or when your doctor says you should. Get your blood pressure checked at every visit.

Kidney function: Diabetes can damage your kidneys. This blood test makes sure yours are working right. Get this test once a year.

Dilated eye exam: High blood sugar can cause blindness. In this test, eye drops make your pupils bigger so your retina can be checked. It helps find problems before you notice them. Get this test once a year.



We make it easy. These tests are covered benefits. If you need help making an appointment or getting to the doctor, call Member Services at **1-877-743-8731 (TTY 711)**.

Teen time

Checkups are important at adolescence.

Checkups help keep kids healthy at any age. Even preteens and teenagers should see the doctor for a well visit each year. These visits make sure your child is maturing well. Your child's body mass index (BMI) will be measured. BMI uses height and weight to see if your child weighs too much or too little.

The doctor and your child can discuss risky behaviors. These include substance abuse and safety. Sexual health will also be discussed. Plus, your child will get any shots or tests he or she needs.

When the preteen years start, it's time for another round of shots. Tdap, HPV and meningococcal vaccines are recommended for most 11- to 12-year-olds. In addition, teens need a booster of the meningococcal vaccine at age 16.



Get guidance. Preventive guidelines for your whole family are available. This document says what tests and shots are needed and when. Visit myuhc.com/CommunityPlan or call **1-877-743-8731 (TTY 711)** to get a copy.

Ask Dr. Health E. Hound

Q: How can I help my child stay safe on a bicycle?

A: It's fun to be active outdoors. Riding a bike is a great way to get around. It's good exercise, too. Make every ride a safe ride with these tips.

Wear a helmet. Get a helmet habit started the very first time your child rides a tricycle or is a passenger on an adult bike. Use only helmets designed for bike riding. Show your child how important it is by wearing a helmet yourself. Falls can happen anywhere, so make sure your child wears a helmet every time he or she rides.

Teach traffic safety. Teach your child the rules of the road. Show your child how to stop and look all ways before crossing or entering a street. Tell him or her to ride on the right side, with traffic, and obey traffic signs and signals.

Use right-sized bikes. Don't buy a large bike for your child to grow into. Bikes that are too big are hard to control. A well-fitting bike will allow your child to put the balls of his or her feet on the ground.



Stay safe. Get more tips for keeping your children safe and healthy. Find out how to treat the sunburns, bug bites and skinned knees common in summer. Visit UHCCommunityPlan.com/MSkids.





Health care 101

Tips for taking control of your child's health

The health care system can be hard for families to navigate. But it doesn't have to be that way. Parents can take control of their children's health. Here are some tips that can help.


First, think about family-centered care. It involves families in shared decision-making about their children's health care. It makes sure health care meets the emotional, mental and physical needs of children.

Second, keep a medical home in mind. A medical home is a partnership between primary, specialty and subspecialty providers. It helps providers and parents understand each person's role and the needs of the child. It also promotes shared decision-making. Having a medical home has extra benefits to children with special health care needs.

"Having a medical home for our children provides a level of comfort and trust. That helps every parent breathe a little easier," says Jocelyn Chisholm Carter, CEO of UnitedHealthcare Community Plan of Mississippi.

"The parent-doctor relationship is important to the overall health and well-being of the child. A child's doctor is a parent's best source of real-time information. Parents should not be afraid to talk with the doctor," says David C. Williams, Chief Medical Officer.

UnitedHealthcare wants to help our members live healthier lives. We also believe in making the health system work better for everyone, including you.

 **Want more info?** Call NurseLine at **1-877-370-4009 (TTY 711)**. A team of nurses is ready to answer 24 hours a day, seven days a week. They can tell you more about family-centered care and a medical home.



Resource corner

Member Services Find a doctor, ask benefit questions or voice a complaint, in any language (toll-free).

1-877-743-8731 (TTY 711)

NurseLine Get 24/7 health advice from a nurse (toll-free).

1-877-370-4009 (TTY 711)

Baby Blocks Join a rewards program for pregnant women and new moms.

UHCBabyBlocks.com

Our website and app Find a provider, read your Member Handbook or see your ID card, wherever you are.

myuhc.com/CommunityPlan
Health4Me

KidsHealth Get reliable information on health topics about and for children and teens.

UHCommunityPlan.com/MSkids