

FALL 2019



Trick or treat.

According to the Centers for
Disease Control and Prevention,
most Americans eat and drink
too many added sugars. When
passing out Halloween treats this fall, consider
snacks such as pretzels, popcorn, sugar-free
gum and trail mix. These are healthier options
than candy.

Fight the flu.

Get a flu vaccine this season.

The flu virus is very common. An annual flu shot is the best protection. Everyone aged 6 months and older should get one each year. You need to get a flu shot every year because each flu season is different.



Here are 3 other things you can do this fall to keep from getting the flu:

- Wash your hands often with soap and water.
- Eat well, exercise, drink lots of water and get enough sleep.
- Cover your nose and mouth when you cough or sneeze.



It's your best shot. There is no cost to you for flu shots. The best place to get one is at your primary care provider's (PCP's) office. You can also get one at any clinic or store

that accepts your plan. Visit **myuhc.com/CommunityPlan** to find a location near you.

UnitedHealthcare Community Plan P.O. Box 31349 Salt Lake City, UT 84131

Boost up.

According to the Centers for Disease Control and Prevention, rates of whooping cough (pertussis) have been increasing. In adults, whooping cough usually starts out like a common cold. But then the coughing gets worse and can last for weeks or even months.

Adults who get whooping cough can pass it on to babies. A baby has a much higher risk of getting serious complications, including death. About half the infants who get it end up in the hospital.

That's why it's important for all adults age 19 and older to get a one-time whooping cough booster vaccine. The whooping cough booster, called Tdap, is a combination vaccine with tetanus and diphtheria. Getting the shot helps keep others, including babies, from getting sick.

Get vaccinated. Talk to your primary care provider about getting your whooping cough booster. Need help finding a provider? Call Member Services tollfree at 1-877-542-8997, TTY 711. Or visit our website at myuhc.com/CommunityPlan.



Mammograms save lives.

Schedule your screening.

Breast cancer is one of the most common cancers in women. An estimated 268,600 U.S. women will be diagnosed with it this year.

October is breast cancer awareness month. It is a good time to schedule a mammogram if you are due for one. A mammogram is an X-ray of the breast. It is used to find breast cancer early, before you notice a lump. When caught early, breast cancer is often curable.

Talk to your doctor about your breast cancer risk factors. These include your family and personal health history, ethnicity and lifestyle. The American Cancer Society recommends annual mammograms for women starting at age 40 or 45, depending on risk. Then mammograms every 2 years beginning at age 55. Women at high risk may continue annual screenings after age 55.



Are you at risk? Talk to your doctor about your risk factors for breast cancer. For help scheduling an appointment or finding a provider, call Member Services toll-free at 1-877-542-8997, TTY 711. Or visit myuhc.com/CommunityPlan.



Plan to quit.

Tobacco use is the largest preventable cause of disease and death. There is no safe way to use tobacco. If you use tobacco, consider quitting during the Great American Smokeout®, a national event hosted by the American Cancer Society. This year the event falls on November 21.



Quitting time? You can quit smoking for good with the right help. Get telephone support and information by calling the American Cancer

Society at **1-800-227-2345**, **TTY 711**. Or get free help online at **quitnow.net**.



Let it go.

It's perfectly natural to feel stressed sometimes. Everyone does. Not all stress is bad, but long-term stress can affect your health. That's why it's important to manage it. Here are 4 tips on how to cope with stress:

- **1. Get regular exercise.** Just 30 minutes per day of walking can help boost your mood and reduce stress.
- **2. Try a relaxing activity.** Meditation, yoga and tai chi can be relaxing. Drawing or coloring can also be calming.
- **3. Set goals and priorities.** You don't need to do everything at once. Decide what needs to be done now and what can wait.
- **4. Stay connected.** It's OK to turn to friends, family or health care providers for emotional or other support.



Relax. To learn about your behavioral health benefits, call Member Services toll-free at **1-877-542-8997**, **TTY 711**.



Measles is on the rise.

Is your child protected?

Measles is contagious and can spread quickly. More than 900 cases of measles have been confirmed in 24 states this year. That's almost 9 times the number of cases that were reported in 2017.

The majority of people who get measles are unvaccinated. That's why it is important to be up-to-date on vaccinations.

You can protect your child against measles with a shot that protects against 3 diseases: measles, mumps and rubella (MMR). The MMR vaccine is proven to be safe. The Centers for Disease Control and Prevention recommends children get 2 doses of it:

- First dose at 12–15 months.
- Second dose before entering school (ages 4–6).

Outbreaks of vaccine-preventable diseases are serious. Vaccinate your child and help keep your community safe.



Ask the doctor. Ask your child's provider for a copy of their immunization record. Make sure your child has gotten all the shots they need.



Resource corner.

Member Services: Find a doctor, ask benefit questions or voice a complaint, in any language (toll-free). **1-877-542-8997, TTY 711**

Our website and app: Find a provider, read your Member Handbook or see your ID card, wherever you are.

myuhc.com/CommunityPlan Health4Me®

NurseLineSM: Get health advice from a nurse 24 hours a day, 7 days a week (toll-free). 1-877-543-3409, TTY 711

Help Quitting Smoking: Get free help quitting smoking (toll-free).

1-866-QUIT-4-LIFE (1-866-784-8454) quitnow.net

March Vision: Search for a vision care center near you online. (Member Services can also help by phone.) **MarchVisionCare.com**

Healthy First Steps®: Get support throughout your pregnancy (toll-free).

1-800-599-5985, TTY 711

Baby BlocksTM: Get rewards for timely prenatal and well-baby care.

UHCBabyBlocks.com

KidsHealth®: Get reliable information on health topics for and about kids.

KidsHealth.org

Want to receive information electronically? Call Member Services and give us your email address (toll-free).

1-877-542-8997, TTY 711

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Game day recipe.

A heart-healthy chili in just 30 minutes.

Your food choices play a big role in your overall health. Good nutrition is an important part of leading a healthy lifestyle. Try making this heart-healthy chili for a tasty game day meal. You can add a chopped jalapeño pepper for extra spice. Or you can add toppings such as low-fat grated cheese, a sliced avocado or chopped green onions for added flavor and texture.

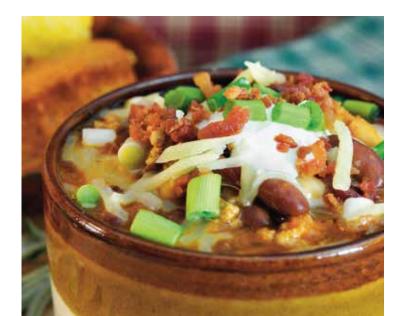
Ingredients.

- 1 lb. 95% lean ground turkey
- 1 medium onion, chopped
- 1 medium green bell pepper, chopped
- 4 cloves fresh garlic, minced
- 1 Tbsp. chili powder
- 1 Tbsp. ground cumin
- ½ tsp. ground coriander
- 15.5 oz. canned, no-saltadded or low-sodium pinto or kidney beans, rinsed, drained
- 14.5 oz. canned, no-saltadded or low-sodium diced tomatoes (undrained)
- ¾ cup jarred salsa (lowest sodium available)

Instructions.

- **1.** Spray a large saucepan with cooking spray. Cook ground turkey and onion over medium-high heat for 5–7 minutes, stirring constantly to break up meat.
- **2.** Stir in bell pepper, garlic, chili powder and cumin, and cook for 5 minutes, stirring occasionally.
- **3.** Add remaining ingredients and bring to a boil. Reduce to a simmer, cover and cook for 20 minutes.
- **4.** Optional: Serve topped with low-fat grated cheese, a dollop of fat-free sour cream, sliced avocado, snipped cilantro or chopped green onions.

Serves 4.







UnitedHealthcare Community Plan complies with all Federal civil rights laws that relate to healthcare services. UnitedHealthcare Community Plan offers healthcare services to all members without regard to race, color, national origin, age, disability, or sex. UnitedHealthcare Community Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. This includes gender identity, pregnancy and sex stereotyping.

UnitedHealthcare Community Plan also complies with applicable state laws and does not discriminate on the basis of creed, gender, gender expression or identity, sexual orientation, marital status, religion, honorably discharged veteran or military status, or the use of a trained dog guide or service animal by a person with a disability.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to:

Civil Rights Coordinator UnitedHealthcare Civil Rights Grievance P.O. Box 30608 Salt Lake City, UTAH 84130

UHC Civil Rights@uhc.com

You can call or write us about a complaint at any time. We will let you know we received your complaint within two business days. We will try to take care of your complaint right away. We will resolve your complaint within 45 calendar days and tell you how it was resolved.

If you need help with your complaint, please call **1-877-542-8997**, **TTY 711**, Monday through Friday, 8:00 a.m. to 5:00 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online:

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at

http://www.hhs.gov/ocr/office/file/index.html

Phone:

Toll-free **1-800-368-1019**, **1-800-537-7697** (TDD)

Mail:

U.S. Dept. of Health and Human Services 200 Independence Avenue SW Room 509F, HHH Building Washington, D.C. 20201

If you need help with your complaint, please call 1-877-542-8997, TTY 711.

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call **1-877-542-8997**, **TTY 711**, Monday through Friday, 8:00 a.m. to 5:00 p.m.

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English:

If the enclosed information is not in your primary language, please call UnitedHealthcare Community Plan at **1-877-542-8997 (TTY: 711)**.

Hmong:

Yog cov ntaub ntawv muab tuaj hauv no tsis yog sau ua koj hom lus, thov hu rau UnitedHealthcare Community Plan ntawm 1-877-542-8997 (TTY: 711).

Samoan:

Afai o fa'amatalaga ua tuuina atu e le'o tusia i lau gagana masani, fa'amolemole fa'afesoota'i mai le vaega a le United Healthcare Community Plan ile telefoni 1-877-542-8997. (TTY:711).

Russian:

Если прилагаемая информация представлена не на Вашем родном языке, позвоните представителю UnitedHealthcare Community Plan по тел. 1-877-542-8997 (телетайп: 711).

Ukranian:

Якщо інформація, що додається, подана не на Вашій рідній мові, зателефонуйте до UnitedHealthcare Community Plan 1-877-542-8997 (для осіб з порушеннями слуху: 711).

Korean:

동봉한 안내 자료가 귀하의 모국어로 준비되어 있지 않으면 1-877-542-8997(TTY: 711)로 UnitedHealthcare Community Plan에 전화주십시오.

Romanian:

Dacă informațiile alăturate nu sunt în limba dumneavoastră principală, vă rugăm să sunați la UnitedHealthcare Community Plan, la numărul 1-877-542-8997 (TTY: 711).

Amharic:

ተያይዞ ያስው መረጃ በቋንቋዎ ካልሆነ፤ ሕባክዎን በሚከተስው ስልክ ቁጥር ወደ UnitedHealthcare Community Plan ይደውሉ፡ 1-877-542-8997 (መስጣት ስተሳናቸው/ TTY: 711)፡፡

Tigrinya:

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Spanish:

Si la información adjunta no está en su lengua materna, llame a UnitedHealthcare Community Plan al 1-877-542-8997 (TTY: 711).

Lao

ຖ້າຂໍ້ມູນທີ່ຕິດຄັດມານີ້ ບໍ່ແມ່ນພາສາຕົ້ນຕໍຂອງທ່ານ, ກະລຸນາໂທຫາ UnitedHealthcare Community Plan ທີ່ເບີ 1-877-542-8997 (TTY: 711).

Vietnamese

Nếu ngôn ngữ trong thông tin đính kèm này không phải là ngôn ngữ chánh của quý vị, xin gọi cho UnitedHealthcare Community Plan theo số 1-877-542-8997 (TTY: 711).

Traditional Chinese:

若隨附資訊的語言不屬於您主要使用語言,請致電 UnitedHealthcare Community Plan,電話號碼為1-877-542-8997(聽障專線 (TTY):711)。

Khmer.

ប្រឹសិនបើព័ត៌មានដែលភ្ជាប់មកនេះមិនមែនជាភាសារដើមរបស់អ្នកទេ សូមទូរស័ពមកកាន់ UnitedHealthcare Community Plan លេខ 1-877-542-8997 (ស្រមាបអ្នកថ្នង់ [TTY]: 711).

Tagalog:

Kung ang nakalakip na impormasyon ay wala sa iyong pangunahing wika, mangyaring tumawag sa UnitedHealthcare Community Plan sa 1-877-542-8997 (TTY: 711).

Farsi: